

**Commission on Services to the Aging (CSA) and
Michigan Department of Health and Human Services (MDHHS)
Aging and Adult Services Agency (AASA)
Virtual Meeting
Friday, March 19, 2021**

MINUTES

CALL TO ORDER

The meeting of the Michigan Commission on Services to the Aging was called to order at 9:00 a.m. by Commission Chair Wishart.

CSA ROLL CALL

The commission roll call was taken, and a quorum was present.

CSA MEMBERS PRESENT

Dona Wishart, Mark Bomberg, William Bupp, Georgia Crawford-Cambell, Nancy Duncan, Walid Gammouh, Marshall Greenhut, Kathleen LaTosch, Peter Lichtenberg, Guillermo Lopez, Tene Milton-Ramsey, Michael Pohnl, Bob Schlueter, Linda Strohl, and Kristie Zamora

AASA STAFF PRESENT

Dr. Alexis Travis, Scott Wamsley, Brenda Ross, Kelly Cooper, Jen Hunt, Cindy Masterson, Becky Payne, Cynthia Farrell, Jennifer Onwenu, Dawn Jacobs, Lauren Swanson-Aprill, Amy Colletti, and Sally Steiner.

APPROVAL OF CSA AGENDA

Commission Chair Wishart requested a motion to approve the CSA agenda.

A motion was made by Commissioner Duncan and Commissioner LaTosch seconded motion. The agenda was approved by voice vote.

APPROVAL OF CSA MINUTES

Commission Chair Wishart requested a motion to approve the February 19, 2021 CSA minutes without amendments.

A motion was made by Commissioner Schlueter and Commissioner Duncan seconded the motion. The minutes were approved by voice vote.

COMMISSION CHAIR OPENING REMARKS

Commissioner Wishart welcomed all to the virtual meeting, thanking commissioners for their continued service and advocacy on behalf of older adults across the state of Michigan. Praise and thanks also to those working across the network of services to the aging – state units on aging, area agencies on aging, councils and commissions on aging, and other service partners across the state. She offered the following comments:

- AASA staff and leadership continue to be productive, resilient, and hardworking, carrying responsibilities as the state's agency on aging during these most difficult times.
- The Business Item to be considered today is on the AIP approval criteria. Establishing and reviewing this criterion has evolved and improved over time. Commissioners will have the opportunity to discuss and ask questions during this portion of the meeting.

- Commissioners were reminded that this meeting, as well as the next several meetings, will contain a public hearing beginning at 1:00 pm.
- March has been proclaimed as the Older Americans Act Senior Nutrition Program month and Governor Whitmer issued a proclamation honoring the program. The proclamation was read in its entirety and provided to commissioners with the minutes.
- Additional facts regarding the history of the Senior Nutrition Program were mentioned and are provided with the minutes.
- Across the network, people are working together with heads for business and hearts for service and as a result, very good things are happening throughout Michigan.
- The April CSA meeting will be a joint meeting with the State Advisory Council.
- For those commissioners with terms ending July 2021, please consider applying for reappointment and submit your application on the Governor's website: <https://www.michigan.gov/whitmer/0,9309,7-387-90501---,00.html>
- Anyone with topics of interest they would like elevated in any CSA meeting, please let the Chair know so they can be added to a future agenda.

There was additional discussion regarding the Governor's Senior Nutrition Proclamation, making special note that various groups of older adults were not identified in the proclamation, specifically LGBTQ. This group, as well as other groups, are not counted by AAAs, yet individuals represented are at risk of the effects of social isolation. It was determined that as the work of diversity, equity and inclusion continues, these groups, where possible, will be elevated.

STATE ADVISORY COUNCIL ON AGING (SAC) UPDATE REPORT

Commissioner Zamora provided an update on the work of the SAC.

- The SAC is looking forward to the annual joint CSA and SAC meeting on April 16, 2021.
- The *Social Isolation with a Focus on Equity* report is currently out for review by SAC members, will be reviewed by the AASA staff, and will then be discussed at the April meeting.
- Any input from commissioners for the report are welcome.

CSA ADVOCACY COMMITTEE REPORT

Commissioner Duncan provided an update on the work of the committee.

- An informational document was finalized and shared with the members of the Michigan Legislature. This is a public document, so commissioners are encouraged to share with anyone in their networks who might be interested. The Advocacy Committee urges all commissioners contact their state senator and representative individually as well, ideally before the April CSA meeting. Please share any feedback received after sharing the document.
- In the last month, the CSA sent a "thank you" to the Governor for the budget items in support of senior services.
 - Permanent wage increases for direct care workers.
 - Increase in waiver slots for Mi Choice waiver program.
- At their next meeting, the Advocacy Committee will be discussing strategies on how to support the budget collectively and individually as it moves through the legislative process.
- Working to set up a meeting with leadership in MDHHS Medical Services Administration (MSA) which is responsible for working with the federal government on Medicaid issues.

- Regarding strengthening and improving the direct care workforce, advocacy with the federal government was recommended last summer. A meeting would be an opportunity to reinforce those advocacy efforts and encourage an action plan.
- As a follow up to the presentation by MSA on rebalancing in long-term care services both institutional and in-home, to explore and determine Michigan's resources to support this balance effort.
- Looking into strategies on how the CSA can support Older Michiganians Day and the week of celebration in May. This will be a good opportunity to shed light on issues for older adults in senior communities across Michigan.

AGING AND ADULT SERVICES SENIOR DEPUTY REPORT

Dr. Alexis Travis provided the following updates:

- Updates on COVID-19 vaccinations:
 - Thirty-five percent of adults 65+ have been fully vaccinated.
 - Sixty-two percent of adults 65+ have received their first dose of the vaccine.
 - Eligibility is being expanded.
 - Beginning March 22, individuals with disabilities or chronic conditions who are 16+ can be vaccinated.
 - Beginning April 5, all individuals 16+ can be vaccinated.
 - Older adults remain the priority in vaccination scheduling.

The goal remains to vaccinate 70 percent of the entire Michigan population to achieve herd immunity.

- Public Health Administration has approved AASA to provide \$3 million in grant funds to work with Area Agencies on Aging (AAA) on outreach efforts and support of home-bound vaccinations.
- Ford Field in Detroit will be a mass vaccination site opening on March 24. This effort hopes to vaccinate an additional 6,000 individuals per day.
- Working collaboratively with MSA on reopening guidance for various programs. The State Long Term Care Ombudsman will also be releasing guidance for in-person visits in facilities very soon.
- Working with *Trust for America's Health* organization on vaccination guidance for homebound older adults. Convening stakeholders from various states and learning from best practices to develop guidance.
- Working with the Governor's Protect Michigan Commission (PMC) Seniors Workgroup. Members of the workgroup will be participating in AARP's weekly television show giving updates on their experiences with the vaccine and why they are participating in the work of the PMC.
 - Participants will be Dr. Surae Eaton, AARP volunteer; Karla Fales, Region 3B Area Agency on Aging; Wanda Bowman, Detroit Area Agency on Aging; and Charlie Olszewski, Retired Professor.
- MDHHS will hold a town hall meeting on COVID-19 vaccinations for seniors on March 25 at 4:00 pm. MDHHS Facebook page will have the information about the event.
- Dr. Travis and Dave LaLumia had the opportunity to present information about AASA services and the AAA broader networks to the House Children, Families, and Seniors Committee in February. There was engagement and interest with committee members and future conversations are anticipated.
- AASA will be participating in two audits in the coming weeks.
 - Programmatic – a follow-up to an audit done October 2019.

- State Long Term Care Ombudsman.
- AASA was invited to join the Michigan Independent Citizens Districting Commission on Outreach. Jen Hunt will participate on behalf of the agency, and the goal is to connect with AAAs and COAs to make outreach to older adults respected in the re-districting efforts.
- Over the past several years, the Administration for Community Living (ACL) has indicated they would AAAs and State Units of Aging to work on business acumen. This is preparing to engage with different health care models, creating community integrated health networks for different types of organizations, and staying involved and centered around community efforts to serve older adults through health care. AASA has begun conversations with contractors and have 4AM and selected AAA directors to participate. Exploring what is required for Michigan to move forward with the goals and objectives outlined by ACL around business acumen.
- Through the Michigan Health Endowment Fund, AASA has contracted with the Centers for Healthcare Strategies to work on stakeholder interviews around the direct care workforce to gain input for a national environmental scan. Some commissioners may receive calls to provide input.
- Strategic priorities have received fiscal approval and are moving forward. Both are IT projects and are therefore under the oversight of the IT Governance Committee.
 - Virtual senior centers
 - Direct care worker registry
- AASA is adding to its team, and new staff were announced.
 - Kris Lamblin. APS Specialist in Supportive Adult Services Section. Starting with AASA on April 5, 2021.
 - Lacey Charboneau. Technical Assistance and Quality Improvement Field Representative. Starting with AASA on April 19, 2021.
 - Steve Betterly, Technical Assistance and Quality Improvement Section Manager. Starting this role permanently on March 21, 2021 (was previously serving in a Working Out of Class capacity).

LEGISLATIVE AND COMMUNICATIONS UPDATES. AASA PUBLIC AFFAIRS

Jen Hunt, State Assistant Administrator, provided legislative and communication updates via power point presentation. Presentation slides are included with minutes. Older Michiganians Day celebrations were also highlighted.

FINANCIAL UPDATES

Scott Wamsley, AASA Deputy Director, provided the following updates:

- The state budget for FY 22 is being worked on by the legislature and AASA awaits information on budget decisions.
- AASA is looking at any need for authorization for federal funding for FY 22. Given the pandemic, relief funds and identifying authorization needs can be challenging, but working on the process to ensure adequate appropriation of funds.
 - Some additional federal dollars have been received to fund Older Americans Act. Public Act 22 signed on March 9, 2021 has authorization for supplemental nutrition funding-\$5.3 million.
- As approved by the CSA in February, \$3 million in federal grants are being used by AAAs for immunization efforts.

- Working to develop guidance and required reporting forms to support the extension of the \$2.25 wage increase for direct care workers through September 30, 2021.
- Working on the American Rescue Plan of 202 initial allocations.
 - \$14.4 million for supportive services
 - \$23.7 million for nutrition programs
 - \$1.3 million for preventive services
 - \$4.4 million for family caregiver programs
 - Some additional funding for Title IV – Long Term Care Ombudsman

As allocations roll out, the grant awards will come before the commission for approval.

BUSINESS ITEMS

a. Request for Approval of Fiscal Year 2022 Annual Implementation Plan (AIP)

Approval Criteria

Becky Payne, AASA Field Representative, provided an overview stating the criteria have been updated to reflect revisions made to the AIP format. Changed and updated approval criteria are highlighted in the document provided to commissioners, and were noted and discussed.

A motion was made by Commissioner Bupp to approve the Request for Approval of Fiscal Year 2022 Annual Implementation Plan Approval Criteria. Commissioner Bomberg seconded the motion.

Additional discussion followed and the motion was approved by roll call vote 14-0-0.

INFORMATIONAL ITEMS

a. AASA Strategic Vision

Dr. Alexis Travis, AASA Senior Deputy Director, provided an overview, of the strategic vision for the department.

The power point presentation is included with the minutes.

b. PREVNT grant and Elder Justice Updates

Cynthia Farrell, Manager, Supportive Adult Services Section, provided updates via slide presentation.

The power point presentation is included with the minutes.

ANNOUNCEMENTS

The next *virtual* Commission on Services to the Aging meeting is tentatively scheduled for 9:00 a.m. on Friday, April 16, 2021. This will be a joint meeting with the State Advisory Council. A public hearing will follow the meeting at 1:00 pm.

Please note, these meetings are open to the public, and anyone wishing to attend may do so. Those needing technology assistance should contact Brenda Ross at rossb11@michigan.gov at least five days before the meeting date.

ADJOURN

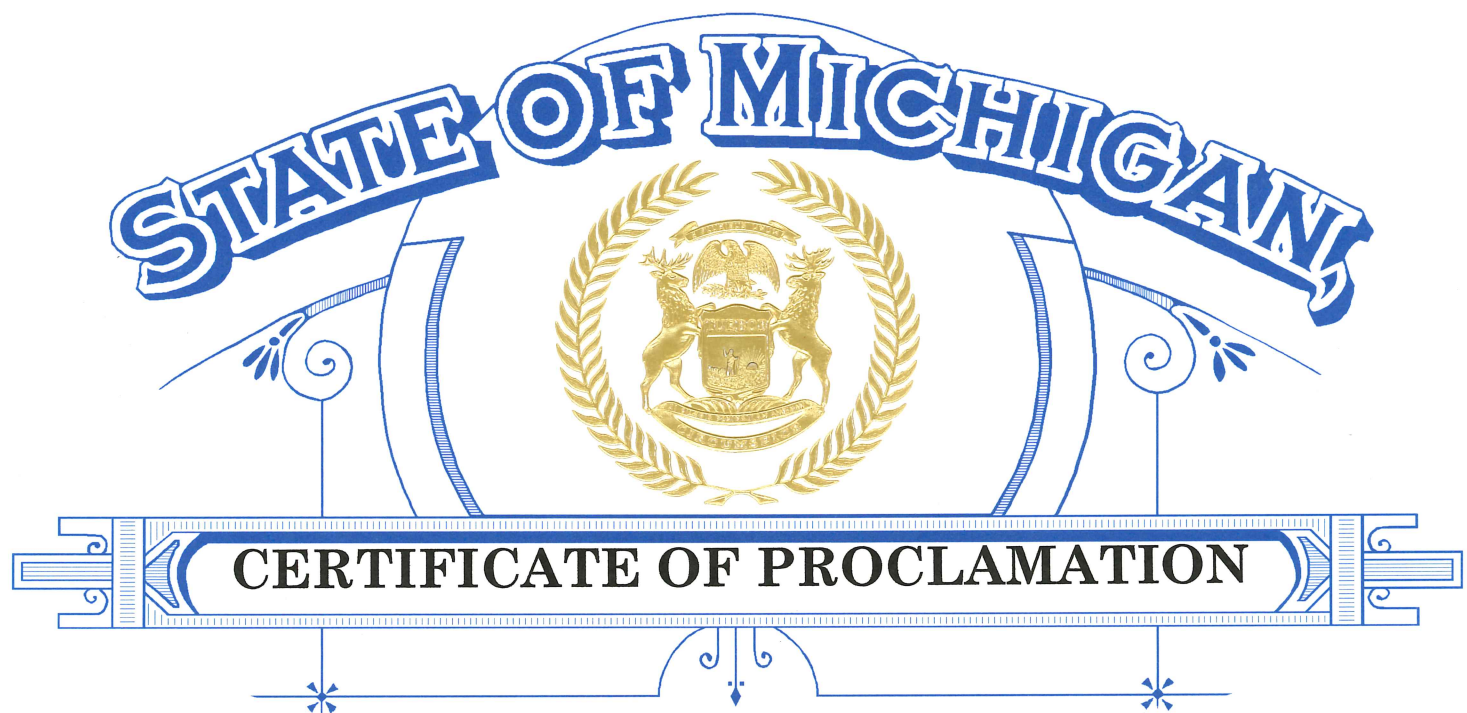
Commissioner Wishart adjourned the meeting at 12:09 pm.

PUBLIC HEARING

The public hearing was called to order by Commission Chair Wishart at 1:00 pm. Commissioners and AASA staff introduced themselves to guests joining the hearing. Commission Chair Wishart offered guidelines for those wishing to speak to the commission.

Angela Nicholls, with Respite Volunteers of Shiawassee, addressed the Commission. She provided her testimony in writing, which is included with the minutes.

In the absence of any additional public comment request, Commission Chair Wishart declared the public hearing adjourned at 1:21 pm.



ON BEHALF OF THE PEOPLE OF MICHIGAN,
I, Gretchen Whitmer, Governor of Michigan, do hereby proclaim

March 2021

as

**OLDER AMERICANS ACT
NATIONAL SENIOR NUTRITION PROGRAM MONTH**

WHEREAS, Michigan is home to nearly 2.4 million adults age 60 and older, representing nearly one quarter of our population; and,

WHEREAS, according to the United Health Foundation, in 2020, nearly 13 percent of Michiganders age 60 and older faced food insecurity; and,

WHEREAS, social isolation can complicate health care and negatively impact physical health and well-being, especially in older adults; and,

WHEREAS, the Older Americans Act (OAA) Nutrition Services Program provides grants to states and U.S. territories to support congregate and home-delivered nutrition for individuals aged 60 and older; and,

WHEREAS, nutrition services authorized under OAA are designed to promote the health and well-being of older individuals and are intended to:

- Reduce hunger, food insecurity, and malnutrition of older adults
- Promote the health and well-being of older people by helping them gain access to nutrition and other disease prevention and health promotion services, with the hope of delaying the onset of adverse health conditions resulting from poor nutrition or sedentary behavior; and,

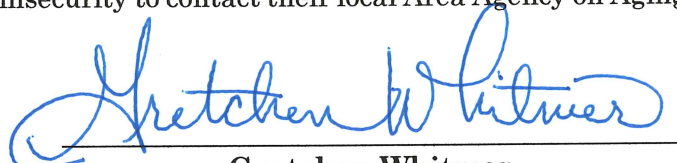
WHEREAS, OAA nutrition programs target adults age 60 and older who have the greatest social and economic need, with particular attention to the following groups:

- Low-income older adults
- Black, Indigenous, and people of color (BIPOC) older individuals
- Older adults in rural communities
- Older individuals with limited English proficiency
- Older adults at risk of institutional care; and,

WHEREAS, in fiscal year 2020, Michigan's aging network provided a total of 8,954,050 home-delivered meals to 51,726 individuals and a total of 1,768,745 congregate meals to 39,570 individuals;

NOW, THEREFORE, I, Gretchen Whitmer, governor of Michigan, do hereby proclaim March 2021 as Older Americans Act National Senior Nutrition Program Month in Michigan and encourage any older Michigander facing food insecurity to contact their local Area Agency on Aging to learn about programs and resources.





Gretchen Whitmer
Governor



Michigan's Senior Nutrition Program (SNP)

SNP Background

Under Section 330, PART C - NUTRITION SERVICE of the OLDER AMERICANS ACT OF 1965 (as amended) the senior nutrition program is intended to:

- (1) to reduce hunger, food insecurity, and malnutrition;
- (2) to promote socialization of older individuals; and
- (3) to promote the health and well-being of older individuals by assisting such individuals to gain access to nutrition and other disease prevention and health promotion services to delay the onset of adverse health conditions resulting from poor nutritional health or sedentary behavior.

After subsequent amendments to the OAA:

- The Congregate Nutrition Program was established in 1972 to serve healthy meals while also presenting opportunities for social engagement, health, and wellness activities.
- The Home-Delivered Nutrition Program was established in 1978 and provides healthy meals delivered to the home, and in most cases an informal "safety check" for homebound older individuals. The home-delivered program is often the first in-home service that an older adult receives and serves as a primary access point for other services.

Michigan's Senior Nutrition Program

The Aging & Adult Services Agency (Formerly the Michigan Office of Services to the Aging – OSA) as Michigan's designated State Unit on Aging (SUA) has administered the SNP since the mid-1970s.

- Under current data collection requirements (dating back to 2006), Michigan's SNP has served 121,373,581 home-delivered meals and 37,272,278 congregate meals through fiscal year 2020. This brings to total meals served by SNP over the 15 years to 158,645,859.
- Over the same 15-year period Michigan's SNP has served an average of 108,701 individuals each fiscal year through either the home-delivered meals program or congregate meals program.
- In the 15 years since 2006, Michigan's SNP expended an average of \$50,847,802 each fiscal year of federal, state, and local funds (local program income and matching resources) in support of the congregate and home delivered programs.
- Most recently, in 2020, 51,726 home-delivered meal clients received 8,954,050 and 39,570 congregate meal clients received 1,768,745 meals.
- The SNP currently partners with 146 unique local service provider agencies to provide home-delivered meal and congregate meal services statewide. Many service provider agencies provide both home-delivered and congregate meal services.

Special COVID-19 Response Nutrition Projects initiated in FY 2020:

- Quarantine Boxes

AASA partnered with Food Bank Council of Michigan on the Quarantine Box (Q Box) project to provide boxes of non-perishable food items to older adults remaining at home as a result of the pandemic. A Q Box contains 22 highly nutritional self-stable USDA standard meals. A total of 30,100 boxes were delivered to or picked up by older adults as of September 30, 2020.

▪ USDA Farmers to Families Food Boxes

AASA partnered with Van Eerden Foodservice and LaGrasso Brothers Produce on the United States Department of Agriculture (USDA) Farmers to Families Food Box program. The program delivered a total of 115,427 pounds of fresh fruit, vegetable, and dairy boxes to over 108,000 homebound older Michiganders, including individuals seeking temporary food assistance as the result of the pandemic, individuals on home-delivered meals waitlists, and to enhance existing home-delivered meals services when clients could accept, prepare, and consume fresh fruits and vegetables.



**Mission Statement: A gift of time and caring support to
Adults with persistent health needs and their families**

March 19, 2021

To whom it may concern at The Commission on Services to the Aging,

This writer, Angela Nicholls participated in the Public Hearing Conference today. The Respite Volunteer program is available to families with adult family members with long-term or short-term ongoing health challenges, who reside in Shiawassee County. Our program is dependent on volunteer availability. The word "respite" means a gift of time, rest and relief.

Respite Volunteers of Shiawassee (RVS) is a Faith in Action, nonprofit agency that places trained volunteers with adults with ongoing health impairments, and the family members providing the care to their loved one. We match one specific volunteer with a family to volunteer as often as every week, presently phone calls only.

Discussed in the conference were concerns about DHHS-APS not providing the safety protocols they're supposed to. Recently Respite Volunteer staff members have been required to complete more and more DHHS-APS referrals because we are mandated reporters and we suspected abuse, neglect &/or financial exploitation. For some of these patients we are serving, we had to complete multiple DHHS-APS reports. Yet DHHS-APS are still not doing actual home visits for any cases. The cases that we had to report on were open cases with Respite Volunteers of Shiawassee 1 year ago or at least 9 mo. ago, and these persons are now much worse, with the family dynamics much worse, & we are seeing suspected abuse, neglect & financial exploitation.

Respite Volunteers of Shiawassee (RVS) no longer receives letters from DHHS-APS to know if case(s) are assigned to be investigated. This leaves RVS with empty hands as we can only do so much to ensure that the persons and families' we serve are safe and have their needs met. DHHS-APS are supposed to be one of the checks and balances to persons experiencing abuse, neglect, or exploitation. They are to promote safety and the quality of life for those who are vulnerable, yet there is no action. Concerns are of that no action is taken, lack of investigations and lack of communication.

RVS currently has four families that we have made with DHHS-APS reports to. We have never had this many cases before. Of all of these reports, we've only received notification that one was open. We have tried offering numerous suggestions to the

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www.respitevolunteers.org ~ office@respitevolunteers.org



families for additional services the person would be eligible for to be safer, and the situations continually become worse. We need DHHS-APS to take immediate action. Most importantly during the COVID-19 pandemic, as more adults and the elderly, especially who live alone are isolated receive less help and perhaps are abused or neglected.

RVS was notified that DHHS-APS staff were not going into homes for a long time, we received no feedback, and now are notified that staff can talk to people in the doorway of homes and of by window. This is not an effective way of communication nor can staff observe the home environment. In addition, reaching out by phone to those persons with Dementia and/or other memory impairments to ask if she or he is safe before going to the home is not effective as they may give inadequate or false information.

Lastly, RVS receives many referrals from the hospital in Shiawassee County, Memorial Healthcare/ Home Health & Hospice whom have the same concerns. The staff from Memorial Healthcare asked that this writer share the following: They are willing to train emergency personnel and Adult Protective Service workers on how to use PPE, personal protective equipment so that the staff could feel confident in going into homes safely.

This writer thanks The Commission on Services in Aging for allowing the time for anyone to share information about issues older Michiganders are facing, and to highlight programs and services supporting older adults. Please help navigate the ways that vulnerable people which others report concerns of abuse, neglect, and exploitation about are met. DHHS-APS workers are supposed to advocate for those vulnerable. Respite Volunteers of Shiawassee needs DHHS-APS to advocate for those we serve.

Should you have any questions, please contact the Respite Volunteers of Shiawassee Office at (989) 725-1127. Or you can contact this writer directly at (989) 494-9922. Business hours are Monday through Friday, 8am-4pm.

Thank you.

Sincerely,

Angela Nicholls, Case Manager, LLMSW

Bills to watch

- HB 4325
 - Criminal background check bill
- HB 4159 & 4160
 - Changes the penal code to add definition of vulnerable adult and that anyone who forces a vulnerable adult to provide sexually explicit material of the vulnerable adult is committing a misdemeanor.
 - Reintroduction
- HB 4472 through 4479
 - Package on elder abuse, vulnerable adults, crimes against those populations and sentencing guidelines for those crimes
- HB 4486
 - Reimbursement provisions for réhabilitation clinics (no fault)
 - AFC homes & TBI

MAY 10-14
BUILDING COMMUNITIES OF STRENGTH

OMD 2021 SENIOR ACTION WEEK

**Join us for a week of advocacy
supporting Michigan's older adults.**

**SPECIAL LIVESTREAM EVENT:
Older Michiganiaan's Day May 12**



OLDER MICHIGANIANS DAY



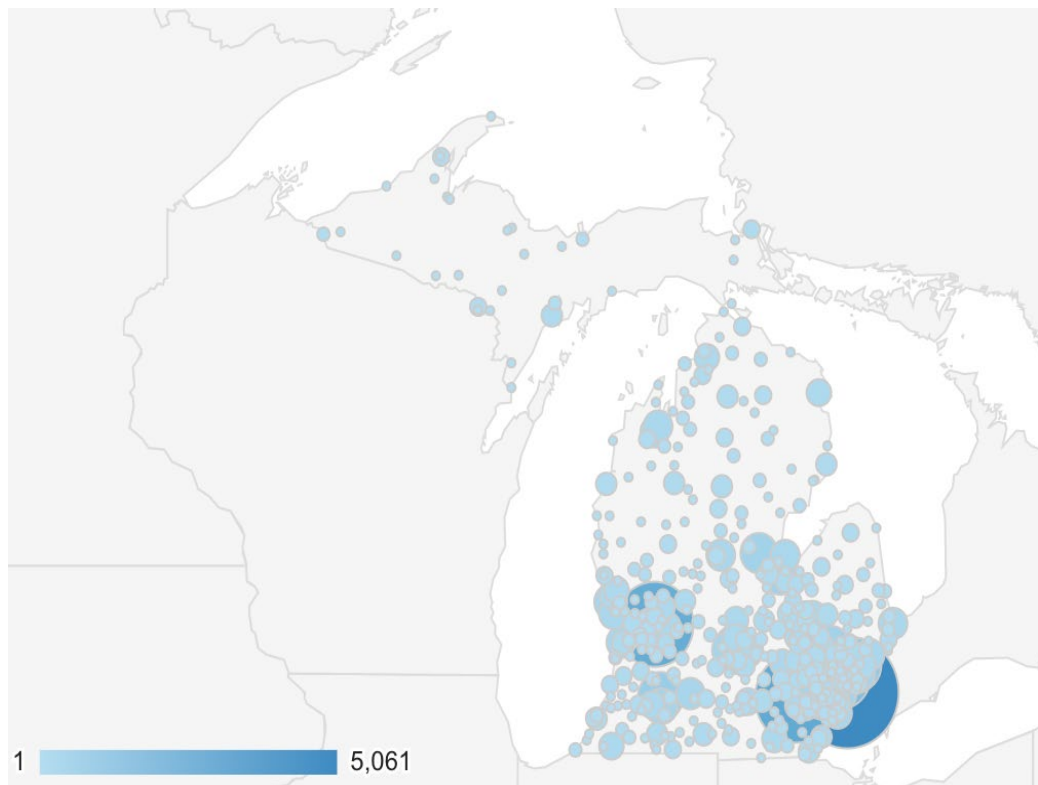
Older Michiganians Day

- Support the Silver Key Coalition's request for a \$6.375 million increase for AASA in-home services and a \$1 million increase for home delivered meals in AASA's FY 2022 budget.
- Bridging the digital divide – broadband and digital education
- Direct care workforce – training and Governor's budget recommendation
- Establishment of kinship caregiver navigation program
- Rebalance community-based LTSS

GetSetUp analytics (as of March 14, 2021)

- Total users: 64,950 (+6.5% prior week)
- Sessions: 115,633 (+5.6% prior week)

Name
Morning Fitness - Let's Get Moving (aerobic exercise)
New Member Orientation
Tips and Tricks to Navigating "GetSetUp's New Look"
Get Started with Zoom for Beginners
Learn Line Dancing (Hustle)
Get Moving by Line Dancing (The Hustle!)
Morning Fitness - Fitness Combo
Healthy Lifestyle with Yoga
How to Schedule & Host Zoom Meetings
Mastering Google Calendar



Top 20 Markets
Detroit
Ann Arbor
Grand Rapids
Royal Oak
Livonia
Troy
Clinton Township
Farmington Hills
Sterling Heights
Lansing
Kalamazoo
Southfield
Rochester Hills
Canton
Commerce Charter Township
Saginaw
Westland
Grand Blanc Township
Midland
West Bloomfield Township

CV19 Checkup

- [Michigan.cv19checkup.org](https://michigan.cv19checkup.org)
- 28,801 respondents
 - 10,141 age 60+
 - 80% said they will definitely get the vaccine, 14% said probably
- Unmet needs in 60+
 - Household chores/home repair
 - Getting help with financial challenges
 - Getting help with food delivery
 - Help getting tested for COVID-19
 - Help paying for housing/utilities



2021 - 2023 Strategic Vision

Aging & Adult Services Agency

Dr. Alexis Travis, Senior Deputy Director



Where are we going?

Vision

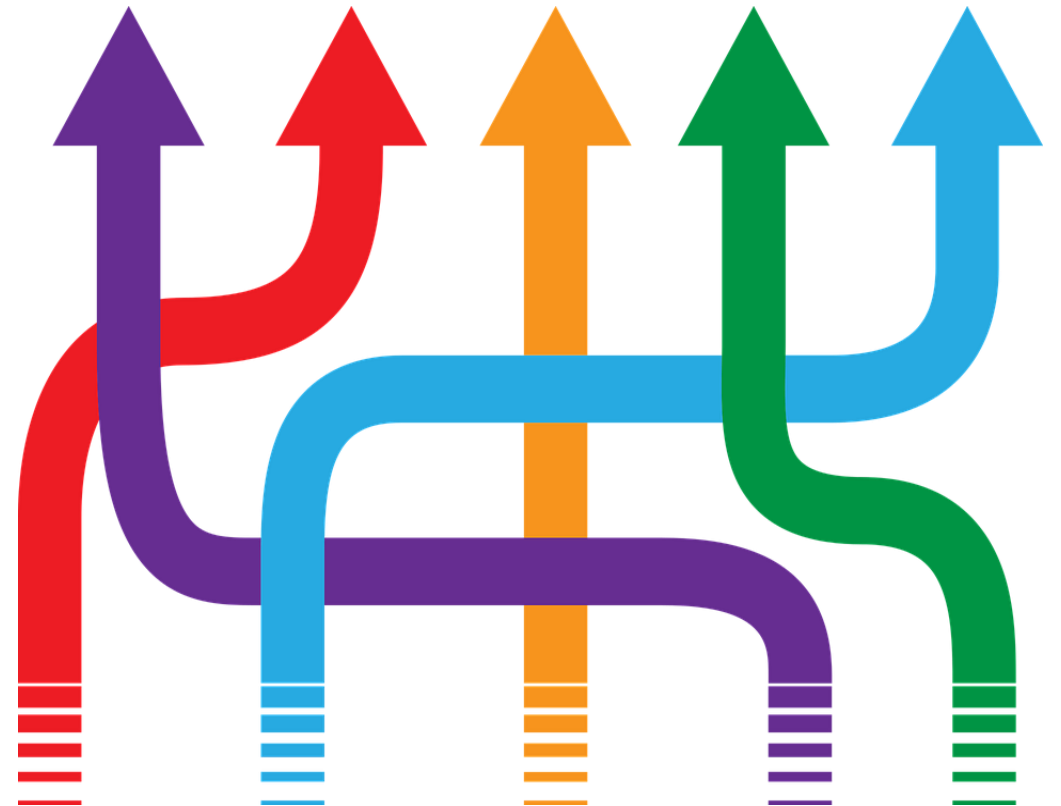
- For Michigan residents to live well and thrive as they age.

Mission

- The Aging & Adult Services Agency provides statewide leadership, direction, and resources to support Michigan's aging, adult services, and disability networks, with the aim of helping residents thrive in the community setting they call home, and live with dignity, meaning, purpose, and independence.

Age Friendly State

- Committed to supporting livable communities so that older adults can age in place.



2019-2021 AASA Strategic Plan

Support and increase the direct care workforce

Establish a direct care workforce advisory committee, establish common competencies and explore partnerships to build and strengthen the career pipeline.

Provide timely home and community-based services (HCBS)

Standardize waitlist definitions, develop recommendations to prevent re-hospitalizations and use service-mapping to ensure delivery in target population areas.

Help Michiganders find appropriate services at the right time

Provide information and resources. Map out existing resources and design model for centralized hub and spoke.

Alzheimer's disease and related dementia

Elevate dementia as a public health issue through education, awareness and cross-sector collaboration.

***Coronavirus Response**

Develop programs and initiatives to reduce the risk of exposure to COVID-19 and support ongoing needs of older adults and the aging network

Evolution of goals

2018 – 2020 State Plan Goals

Advocate for, inform, and empower those we serve.

Help older adults maintain their health and independence at home and in their community.

Promote elder and vulnerable adult rights and justice.

Conduct responsible quality management and coordination of Michigan's aging network.

2021-2023 State Plan Goals

Expand the reach of Information & Awareness services of the aging network.*

Promote social interaction and connectedness, including expanding access to technology and transportation.*

Increase the number of well-trained, qualified, and supportive multicultural direct care workers.*

Ensure older adults have choices for aging in place.

* Identified in the Aging and Disability Resource Center coronavirus response assessment in addition to state plan goals

Cross Cutting Priorities



PROMOTING DIVERSITY,
EQUITY AND INCLUSION
(DEI) IN THE AGING
NETWORK



LEVERAGING
TECHNOLOGY AND DATA
SYSTEMS AT THE STATE-
LEVEL

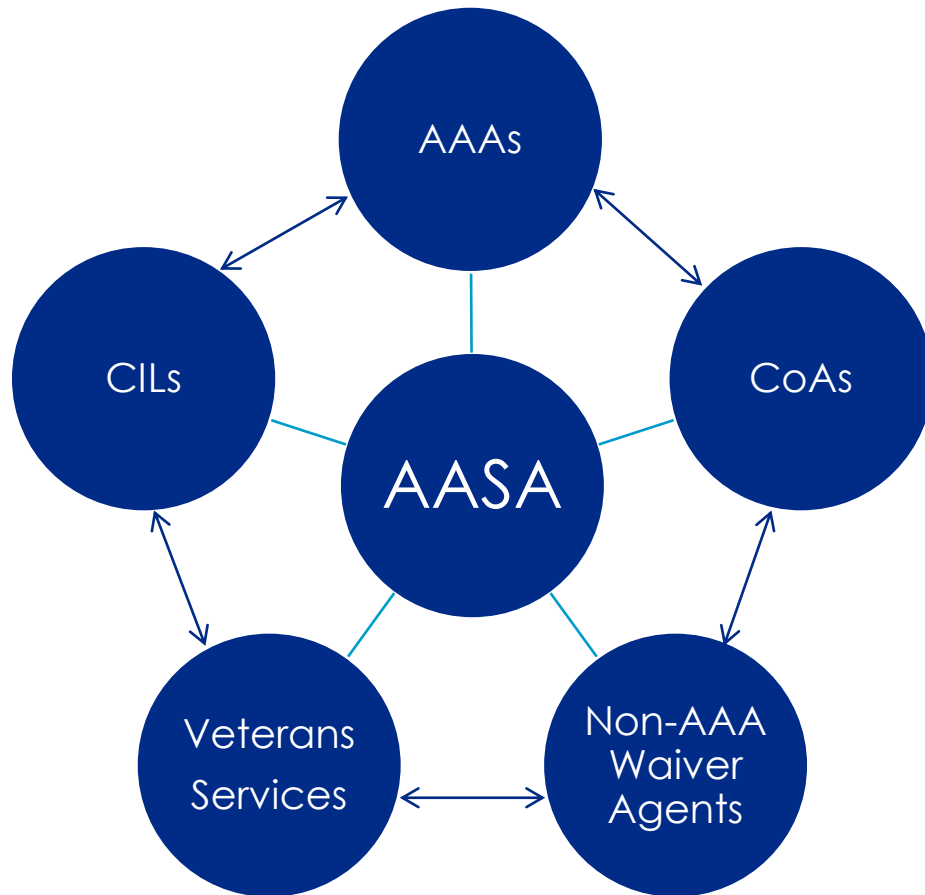


MONITORING
DATA AND
MEASURABLE
OUTCOMES

State Plan - Strategic Plan Cross Walk

State Plan Goal	Strategic Plan Goal	Strategic Projects
1. Expand the reach of Information & Awareness services of the aging network	<ul style="list-style-type: none"> Help Michiganders find appropriate services at the right time 	<ul style="list-style-type: none"> Provide information and resources. Map out existing resources and design model for centralized hub and spoke. MI aging information line* MI Bridges referrals and navigation
2. Promote social interaction and connectedness, including expanding access to technology and transportation.	<ul style="list-style-type: none"> Coronavirus response 	<ul style="list-style-type: none"> Get Set Up* MI Bridges video conference calling* Animatronic pets (Pending)* Virtual senior center (Pending)
3. Increase the number of well-trained, qualified, and supportive multi-cultural direct care workers	<ul style="list-style-type: none"> Support and increase the direct care workforce 	<ul style="list-style-type: none"> Establish a DCW advisory committee Establish common competencies Explore partnerships to build and strengthen the career pipeline. Connect to Care Jobs* DCW registry
4. Ensure older adults have choices for aging in place	<ul style="list-style-type: none"> Provide timely home and community-based services (HCBS) Help Michiganders find appropriate services at the right time Alzheimer's disease and related dementia 	<ul style="list-style-type: none"> Standardize waitlist definitions Develop recommendations to prevent re-hospitalizations Use service-mapping to ensure delivery in target population areas. Provide information and resources. Care transitions project
5. Other/ongoing support the state coronavirus response and ADRC grants	<ul style="list-style-type: none"> Help Michiganders find appropriate services at the right time 	<ul style="list-style-type: none"> ADRC assessment* Q box project* USDA food boxes* Personal Care / Essential Care Items* Aging data dashboard Homebound vaccination program

Hub and Spoke Model of I & A



- **MI Aging Information Line** - Establish a 1-800 number to geo-route calls from older adults, caregivers, persons with disabilities and family members to the appropriate AAA, CIL, CoA, or non-AAA Medicaid Waiver Agents, and Veterans Services.
 - Funding for this project was provided through a Rapid Response grant from Michigan Health Endowment Fund (MHEF).
- **MI Bridges Integration** – Establish all AAAs and CoAs as referral agencies and navigators in MI Bridges.

Addressing Food Insecurity

- **Special projects**
 - Q boxes
 - USDA food boxes
 - Boxes, Bags, & Buddies
 - Food & Friendship Connection
- **New partnerships**
 - Increasing awareness of SNAP benefits
 - Food Bank Council of Michigan
 - MI Dept Ed. Commodities programs
 - Faith Based Organizations/EOG FBOL



Diversity, Equity & Inclusion

- New required Program Development Objective for FY 2021-2022
 - Improve the accessibility of services to Michigan's communities and people of color, persons with disabilities, recent immigrants and LGBTQ+ individuals
- Expand the AASA provider service pools to a broader number of diverse contractors.
- DEI Training for the aging network
 - CSA, SAC, AASA trainings
 - Require AAAs to provide DEI and unconscious bias training to staff and volunteers

Building business acumen

- Community Integrated Health Network (CIHN) model enhances performance capacity, service delivery coordination, expands coverage and people served and creates new revenue streams.
- Develop and execute a uniquely Michigan healthcare business acumen training and technical assistance curriculum designed to enhance the Network's strategic business initiatives and exploration of integrated business practices.

Network & Team Expectations



Innovation



Teamwork and Integration



Thinking outside of the box



Messaging internally and externally



Assume positive intent



PREVNT 2020

PREVENT ELDER AND VULNERABLE ADULT ABUSE,
EXPLOITATION, NEGLECT TODAY (PREVNT)



PREVNT 2020 UPDATE

- 12 grantees
- Awarded \$965,000
- Spent \$713,869
- COVID-19 impacted most of the projects
- Safe Housing program was still able to serve 47 during pandemic more served than in 2019.

AG's Elder Abuse Task Force

[AG - ELDER ABUSE \(MICHIGAN.GOV\)](https://www.michigan.gov/ag/0,4570,7-253_7-254_7-255_7-256_7-257_7-258_7-259_7-260_7-261_7-262_7-263_7-264_7-265_7-266_7-267_7-268_7-269_7-270_7-271_7-272_7-273_7-274_7-275_7-276_7-277_7-278_7-279_7-280_7-281_7-282_7-283_7-284_7-285_7-286_7-287_7-288_7-289_7-290_7-291_7-292_7-293_7-294_7-295_7-296_7-297_7-298_7-299_7-300_7-301_7-302_7-303_7-304_7-305_7-306_7-307_7-308_7-309_7-310_7-311_7-312_7-313_7-314_7-315_7-316_7-317_7-318_7-319_7-320_7-321_7-322_7-323_7-324_7-325_7-326_7-327_7-328_7-329_7-330_7-331_7-332_7-333_7-334_7-335_7-336_7-337_7-338_7-339_7-340_7-341_7-342_7-343_7-344_7-345_7-346_7-347_7-348_7-349_7-350_7-351_7-352_7-353_7-354_7-355_7-356_7-357_7-358_7-359_7-360_7-361_7-362_7-363_7-364_7-365_7-366_7-367_7-368_7-369_7-370_7-371_7-372_7-373_7-374_7-375_7-376_7-377_7-378_7-379_7-380_7-381_7-382_7-383_7-384_7-385_7-386_7-387_7-388_7-389_7-390_7-391_7-392_7-393_7-394_7-395_7-396_7-397_7-398_7-399_7-400_7-401_7-402_7-403_7-404_7-405_7-406_7-407_7-408_7-409_7-410_7-411_7-412_7-413_7-414_7-415_7-416_7-417_7-418_7-419_7-420_7-421_7-422_7-423_7-424_7-425_7-426_7-427_7-428_7-429_7-430_7-431_7-432_7-433_7-434_7-435_7-436_7-437_7-438_7-439_7-440_7-441_7-442_7-443_7-444_7-445_7-446_7-447_7-448_7-449_7-450_7-451_7-452_7-453_7-454_7-455_7-456_7-457_7-458_7-459_7-460_7-461_7-462_7-463_7-464_7-465_7-466_7-467_7-468_7-469_7-470_7-471_7-472_7-473_7-474_7-475_7-476_7-477_7-478_7-479_7-480_7-481_7-482_7-483_7-484_7-485_7-486_7-487_7-488_7-489_7-490_7-491_7-492_7-493_7-494_7-495_7-496_7-497_7-498_7-499_7-500_7-501_7-502_7-503_7-504_7-505_7-506_7-507_7-508_7-509_7-510_7-511_7-512_7-513_7-514_7-515_7-516_7-517_7-518_7-519_7-520_7-521_7-522_7-523_7-524_7-525_7-526_7-527_7-528_7-529_7-530_7-531_7-532_7-533_7-534_7-535_7-536_7-537_7-538_7-539_7-540_7-541_7-542_7-543_7-544_7-545_7-546_7-547_7-548_7-549_7-550_7-551_7-552_7-553_7-554_7-555_7-556_7-557_7-558_7-559_7-560_7-561_7-562_7-563_7-564_7-565_7-566_7-567_7-568_7-569_7-570_7-571_7-572_7-573_7-574_7-575_7-576_7-577_7-578_7-579_7-580_7-581_7-582_7-583_7-584_7-585_7-586_7-587_7-588_7-589_7-590_7-591_7-592_7-593_7-594_7-595_7-596_7-597_7-598_7-599_7-600_7-601_7-602_7-603_7-604_7-605_7-606_7-607_7-608_7-609_7-610_7-611_7-612_7-613_7-614_7-615_7-616_7-617_7-618_7-619_7-620_7-621_7-622_7-623_7-624_7-625_7-626_7-627_7-628_7-629_7-630_7-631_7-632_7-633_7-634_7-635_7-636_7-637_7-638_7-639_7-640_7-641_7-642_7-643_7-644_7-645_7-646_7-647_7-648_7-649_7-650_7-651_7-652_7-653_7-654_7-655_7-656_7-657_7-658_7-659_7-660_7-661_7-662_7-663_7-664_7-665_7-666_7-667_7-668_7-669_7-670_7-671_7-672_7-673_7-674_7-675_7-676_7-677_7-678_7-679_7-680_7-681_7-682_7-683_7-684_7-685_7-686_7-687_7-688_7-689_7-690_7-691_7-692_7-693_7-694_7-695_7-696_7-697_7-698_7-699_7-700_7-701_7-702_7-703_7-704_7-705_7-706_7-707_7-708_7-709_7-710_7-711_7-712_7-713_7-714_7-715_7-716_7-717_7-718_7-719_7-720_7-721_7-722_7-723_7-724_7-725_7-726_7-727_7-728_7-729_7-730_7-731_7-732_7-733_7-734_7-735_7-736_7-737_7-738_7-739_7-740_7-741_7-742_7-743_7-744_7-745_7-746_7-747_7-748_7-749_7-750_7-751_7-752_7-753_7-754_7-755_7-756_7-757_7-758_7-759_7-760_7-761_7-762_7-763_7-764_7-765_7-766_7-767_7-768_7-769_7-770_7-771_7-772_7-773_7-774_7-775_7-776_7-777_7-778_7-779_7-780_7-781_7-782_7-783_7-784_7-785_7-786_7-787_7-788_7-789_7-790_7-791_7-792_7-793_7-794_7-795_7-796_7-797_7-798_7-799_7-800_7-801_7-802_7-803_7-804_7-805_7-806_7-807_7-808_7-809_7-810_7-811_7-812_7-813_7-814_7-815_7-816_7-817_7-818_7-819_7-820_7-821_7-822_7-823_7-824_7-825_7-826_7-827_7-828_7-829_7-830_7-831_7-832_7-833_7-834_7-835_7-836_7-837_7-838_7-839_7-840_7-841_7-842_7-843_7-844_7-845_7-846_7-847_7-848_7-849_7-850_7-851_7-852_7-853_7-854_7-855_7-856_7-857_7-858_7-859_7-860_7-861_7-862_7-863_7-864_7-865_7-866_7-867_7-868_7-869_7-870_7-871_7-872_7-873_7-874_7-875_7-876_7-877_7-878_7-879_7-880_7-881_7-882_7-883_7-884_7-885_7-886_7-887_7-888_7-889_7-890_7-891_7-892_7-893_7-894_7-895_7-896_7-897_7-898_7-899_7-900_7-901_7-902_7-903_7-904_7-905_7-906_7-907_7-908_7-909_7-910_7-911_7-912_7-913_7-914_7-915_7-916_7-917_7-918_7-919_7-920_7-921_7-922_7-923_7-924_7-925_7-926_7-927_7-928_7-929_7-930_7-931_7-932_7-933_7-934_7-935_7-936_7-937_7-938_7-939_7-940_7-941_7-942_7-943_7-944_7-945_7-946_7-947_7-948_7-949_7-950_7-951_7-952_7-953_7-954_7-955_7-956_7-957_7-958_7-959_7-960_7-961_7-962_7-963_7-964_7-965_7-966_7-967_7-968_7-969_7-970_7-971_7-972_7-973_7-974_7-975_7-976_7-977_7-978_7-979_7-980_7-981_7-982_7-983_7-984_7-985_7-986_7-987_7-988_7-989_7-990_7-991_7-992_7-993_7-994_7-995_7-996_7-997_7-998_7-999_8000)

TASK FORCE CONFIGURATION

There are **103 Task Force Members** representing **55 different organizations**.

The AG's Elder Abuse Task Force is made up of the following committees:

- ❖ Public Awareness 2 subcommittees
- ❖ Training and Education 3 subcommittees
- ❖ Courts & State Court Administrator's Office
- ❖ Law Enforcement
- ❖ Policy and Legislation has 7 subcommittees
- ❖ Multi-Disciplinary Team Development
- ❖ Data Collection and Research

ACCOMPLISHMENTS

1. Adopted the Standard Investigation form for Vulnerable Adult Investigations
2. Completed 4 videos for Law Enforcement training on the MiTrain platform for LE.
3. Completed 11 training modules on Prevention and Signs of Abuse, Neglect and Exploitation.
4. Public Act 344 Financial Exploitation Prevention Act (FEPA) signed December 30, 2020 with effective date September 26, 2021 making banks and credit unions mandatory reporters.

UPDATES

1. **Mandatory Reporter** Training Module being finalized with voice over and subtitles and then ready for release
2. **Court Watcher** program awaiting more courts to streamlining online to begin pilot program.
3. **Legislative Bill Package** from last session reintroduced HB 4472-4479 looking a criminal penalties .
4. **Office of State Guardian** being drafted which also include guardian certification, standards, maximum number a guardian can represent, and guardian ad litem requirements.
5. **SB 798** from last session addressing guardians restricting visitation is being revised to be reintroduced.

UPDATES

1. **APS Statute Changes submitted for review:**

- Definitions
- Financial Exploitation Prevention Act Public Act 344 and supplement Public Act 345 and 346.
- Correcting language to reflect accurate department names and adding information on Centralized Intake number.

2. **Multi-Disciplinary Team Revised Protocols**

- Michigan Vulnerable Adult Protocol revised into two separate protocols
 - Michigan Vulnerable Adult Team (MiVAT) focus on investigation
 - Michigan Enhanced Multi-Disciplinary Team focus on case/service planning and wrap around services

ADULT PROTECTIVE SERVICES FEDERAL FUNDING

First time ever federal funding received for APS

- Michigan received \$2,868,691 must be spent on COVID-19 related areas
- Time Frame April 1, 2021 to September 30, 2022; 18 months
- Money will be used for:
 - Overtime for APS staff to close APS case which had to remain open during the pandemic
 - Scam Awareness around COVID-19 testing, vaccines, etc.
 - Administration cost for grant